DELIVERY & COLLECTION

- For Saturday bookings, your inflatable may be delivered on Friday and collected on Sunday / Monday at the discretion of Bingo's Bouncy Castles & Events.
- For Friday bookings, delivery will take place on Friday, with collection on Saturday morning.
- If you wish to keep the castle for extra days, a R200 per day fee applies.
- Should you require collection after hours, an additional fee of R200 will apply.

IMPORTANT: DELIVERY REQUIREMENTS

As we enter our busiest season, we kindly request your cooperation to ensure smooth deliveries:

Please ensure the area for the castle is easily accessible:
➤ Move any garden furniture in advance.
➤ Clear side passages for easy access.
➤ If there's no side entrance, please ensure the route from the front door to the garden is clear of any obstacles or breakables.

Surface requirements:
➤ Castles must be set up on grass only.
➤ Ensure there is sufficient space for setup.

No refunds will be issued if our driver arrives and the castle does not fit, or if setup is requested on a surface other than grass.

Pet owners:
➤ Please ensure the garden is completely clear of animal waste before delivery.
➤ Our staff will **not wait** while this is done and will leave without setting up if the area is not clean. We run on a tight schedule and cannot afford unnecessary delays.